

PREPARING FOR YOUR WINDOW PROJECT

WORKING TOGETHER FOR A SUCCESSFUL PROJECT

PREPARING YOUR HOME, PROJECT DOCUMENTS, HOMEOWNER RESPONSIBILITIES

- **Complete Critical Forms:** Confirm you have signed, submitted, and received all your critical forms for your window project. Please reference the list below.
 - Sales Proposal with signed approval, electronically or written
 - Window worksheet or product specification page approved with proposal
 - Preparing for Your Window Project document
 - Workmanship Warranty
- Product Option/Description: your approved window worksheet/product specification page included with electronic proposal will list all ***FINAL options: color, glass, finishes, hardware, etc. The only alteration that will be the sizing upon your final measurements. All other options are final at contract signing.***
- Please ensure you have reviewed the full "Preparing for Your Window Project" document, and the Workmanship Warranty.
- Trim back landscaping at least 24 inches from the work area prior to the project start date.

Note: If 5280 Exteriors is required to perform any trimming, an hourly fee of \$80 will apply and be billed upon completion. 5280 Exteriors will not be liable for any damage resulting from these requirements not being met.



- For the interior of your home, please keep the work area clear of any personal items (i.e. to include, but not limited to, valuables, collectibles, decorations, furniture, window treatments, fragile items, etc). During the window replacement process, the walls will vibrate! Please store away anything that may be adversely affected. The majority of the work will be performed from the interior of the home. **5280 Exteriors is not responsible nor takes liability for damages of any personal property resulting from work within normal job scope practices.**
- Please secure all pets during your project for the safety of your pets and our workers. **Pets cannot be left loose in the yard or in the home.**
- Please ensure all lawn sprinklers remain off during the duration of your installation to prevent spraying areas that may have new sealants applied.
- Use of electricity will be required during installation. Please notify your project manager or foreman of available electrical outlets that can be utilized for our equipment. *****Grounded outlets will be required to prevent damage to the electrical system or any equipment. 5280 Exteriors is not responsible for any damage resulting from a faulty, damaged or outdated electrical outlets or wiring *****
- Over the duration of your roofing project, there are, potentially, several deliveries made to the property. Depending on your window job scope and size, you may experience material, dumpsters, and portable toilet deliveries. Please coordinate the locations (logistics) where you would like them to be placed with the project manager/project coordinator prior to the delivery date. Please ensure that all vehicles are parked in an accessible location prior to the delivery date, as these are often needed to be placed in the driveway and can block access
- For multiple day projects or large projects the crew may need to unload and store all or some of the windows/doors overnight. If this is the case, please coordinate with your project manager on what the best location is for the material to be placed.



- Although our crews make every effort to prevent paint touch-ups or drywall/plaster repairs, etc., there is a possibility some areas will require attention after installation is complete. This is not a covered service within your contract and will be homeowner responsibility.
- Upon removal of the original windows we will evaluate the existing framing and millwork for any structural damage. If damage is discovered, you will be notified and an estimate/change order will be provided for the cost of repairs for your approval prior to proceeding.
- Any scope changes (i.e. colors, material type, quantity) must be placed within **24 hours of the pre-construction meeting and require an approved change order.** If changes are placed after the 24 hour period, changes will not be able to be made and/or additional fees may be applied.



WINDOW WORKMANSHIP WARRANTY

5280 Exteriors (Exquisite Windows, Inc.), warrants that its window installation services provided shall be free from material defects exclusively as provided herein. The duration of 5280 Exteriors' warranty is sixty months following the date its work is Substantially Completed as defined in your contract, (the "Warranty Period"). Homeowner must commence all warranty claims that it may have against 5280 Exteriors within the Warranty Period or shall otherwise be forever barred from instituting any cause of action therefor. Homeowner releases 5280 Exteriors from all liability for workmanship and material defects after the Warranty Period. 5280 Exteriors shall not be responsible for any: (a) damage due to ordinary wear and tear, misuse or abusive use, abnormal stress or use contrary to any instruction issued by 5280 Exteriors or the manufacturer of the goods/products installed, (b) defects that are the result of characteristics common to the materials used, including minor defects in glass and variations in color, and aesthetic matters, (c) loss, injury, or damages caused in any way by weather, elements, fire, animals/insects, porosity of brick/mortar, shifting soils/foundations, foreign objects, window film, or structural, building, and design issues that were not addressed as part of 5280 Exteriors' work, including without limitation insulation, chimneys, gutters, gutter accessories, and carpentry work, (d) Homeowner's neglect or negligence or failure to maintain, (e) damaged, cracking, or peeling caulking and sealant, or (f) any portion of 5280 Exteriors' services that have been reconstructed, repaired, or altered by anyone other than 5280 Exteriors or its authorized representative or which were constructed using materials not obtained from 5280 exteriors. 5280 Exteriors' warranty is not transferable and shall terminate upon Homeowner's resale or transfer of the property. 5280 Exteriors' liability under this warranty is limited to an amount equal to Homeowner's payments to 5280 Exteriors. 5280 Exteriors' liability under this limited warranty is fully discharged, in 5280 Exteriors' sole discretion and at its expense, by either (a) repairing or replacing any defective services, or (b) crediting or refunding the cost of such defective services as charged to Homeowner (i.e. less any applicable discounts, rebates or credits). 5280 Exteriors shall not be liable for consequential, indirect, incidental, special, exemplary, and punitive damages (including but not limited to loss of time, inconvenience, commercial loss, and losses to other improvements and personal property). This limited warranty is in lieu of all other warranties, statutory or otherwise, express or implied, all the representations made by 5280 Exteriors and all other obligations or liabilities respecting the project.



5280 EXTERIORS DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF WORKMANLIKE CONSTRUCTION, IMPLIED WARRANTY OF HABITABILITY, IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR USE, OR ANY IMPLIED WARRANTY OF MERCHANTABILITY. Implied warranties that cannot be disclaimed are only valid for the duration of the Warranty Period. This limited warranty gives you specific rights, and you may also have other rights which vary by state.

For this warranty to be valid, you must:

- **Pay all amounts due under the contract and retain proof of payment**
- **Retain a copy of the original signed contract**

